

Service note

Medium voltage drives spare parts

Relax, ABB is always on site with you.

Spare parts for ABB medium voltage (MV) drives are available throughout the drives' entire life cycle.

The MV drives standard spare parts service provides customers with the right part, in the right place at the right time.



Parts OnLine*

Spare parts for ABB MV drives can be ordered online via the Parts OnLine spare parts information and ordering system. It ensures quick and easy ordering. The system contains information on more than 100,000 spare parts, their availability, in what equipment they are used, technical details and photographs.

ABB's global network of spare parts centers, together with certified partner service centers, guarantee fast delivery.

For more information regarding MV drives spare parts services, visit: www.abb.com/partsonline

24-hour emergency spare parts service

In emergencies, ABB provides customers with a 24 hour spare parts service and guaranteed delivery of spare parts in the shortest possible time.

Benefits of standard spare parts service

Guaranteed availability of spare parts minimizing downtime

24-hour access to extensive spare parts information via Parts OnLine ensuring immediate delivery

Genuine, factory-certified ABB parts ensuring higher product uptime

Delivery using optimal means of transport resulting in fast, cost-effective arrival of spares

Easy-to-order via Parts OnLine freeing time to carry out other duties

*not available for engineered solutions and legacy MV drives



Spare parts kits

To assist in the selection of spare parts, three different pre-defined spare parts kits have been assembled. These spare parts kits contain the minimum selection of spare parts that the customer should hold.

The three predefined spare parts kits are called “minimum”, “standard” and “extended”.

Minimum spare parts kit

The minimum kit is recommended in case of redundant drives, where a failure of one drive does not have any impact on production.

Standard spare parts kit

The standard kit is recommended for non-critical applications, where a failure of the drive system does not necessarily cause an immediate production stop.

Extended spare parts kit

The extended kit is recommended for critical, non-redundant drive systems, where a failure of the drive causes a complete production stop.

The spare parts kits can also be ordered via Parts OnLine.

For more information please contact:

www.abb.com/drives