

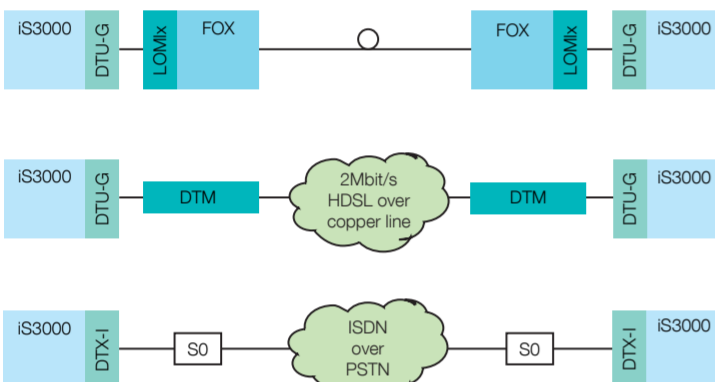
# Voice System Overview

## iS3000 SIP@net

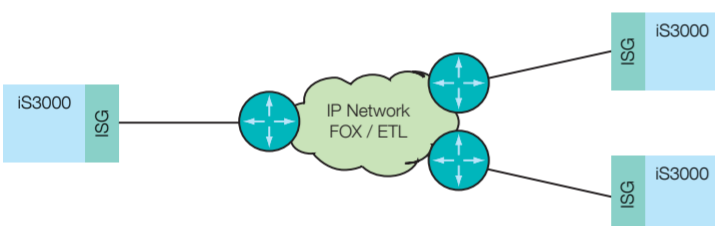
### Board usage

	ALC	ATU	ATU-PA	DLX-L	DLX-U	DTU-G	DTU-VC	DTX-I	IAS
Subscriber equipment	X	X		X	X	X		X	
Operator consoles				X				X	
Trunk to public network		X				X		X	
Trunk to private network		X				X	X		
Special peripheral boards			X						X

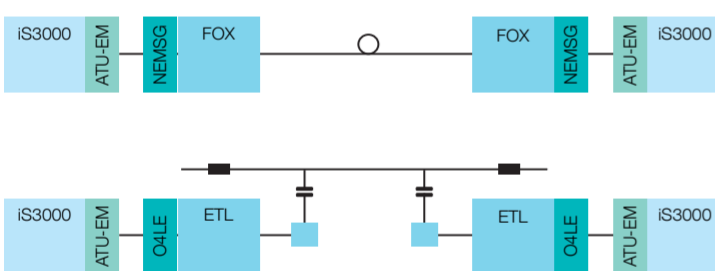
### Digital trunks: E1, PRI, QSIG, DPNSS, CAS basic



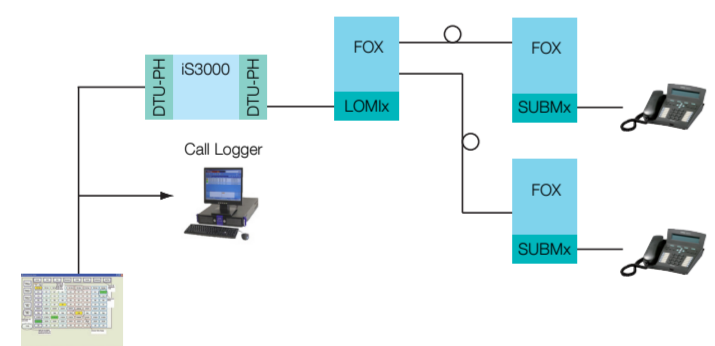
### TCP/IP trunks



### Analogue trunks (4w E&M)

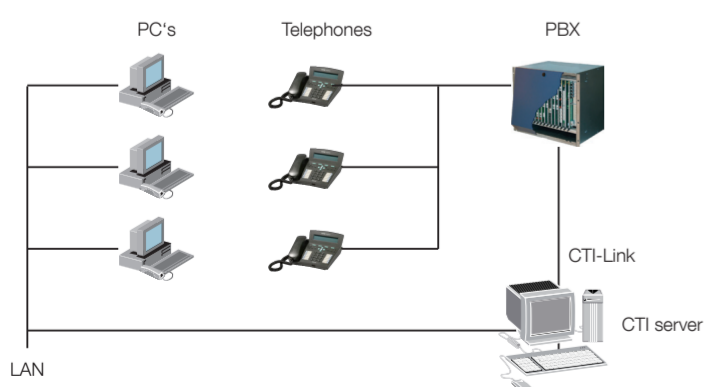


### Call recording for important transactions

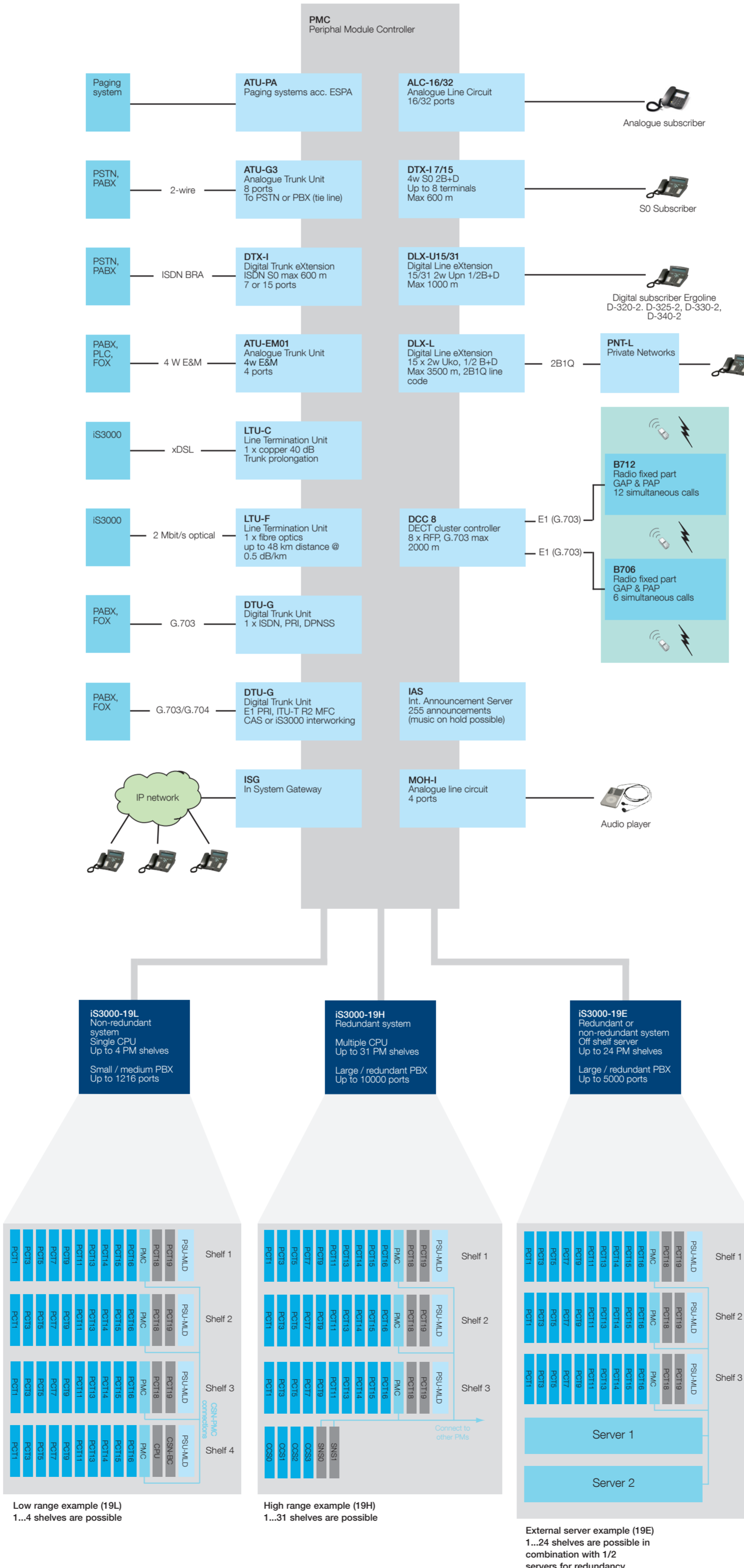
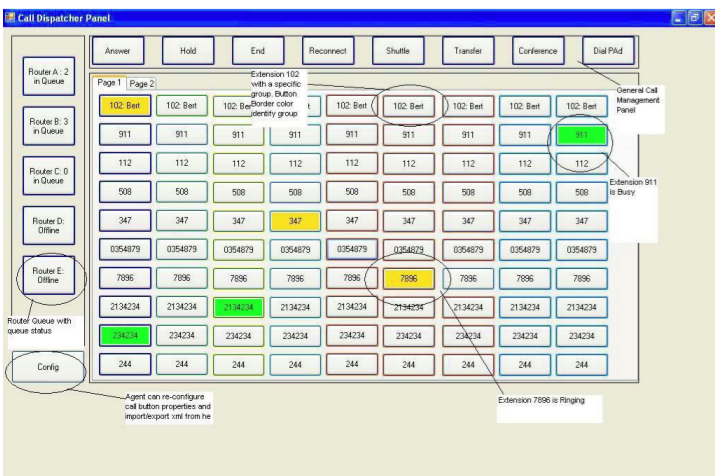


### Computer Telephony Integration (CTI)

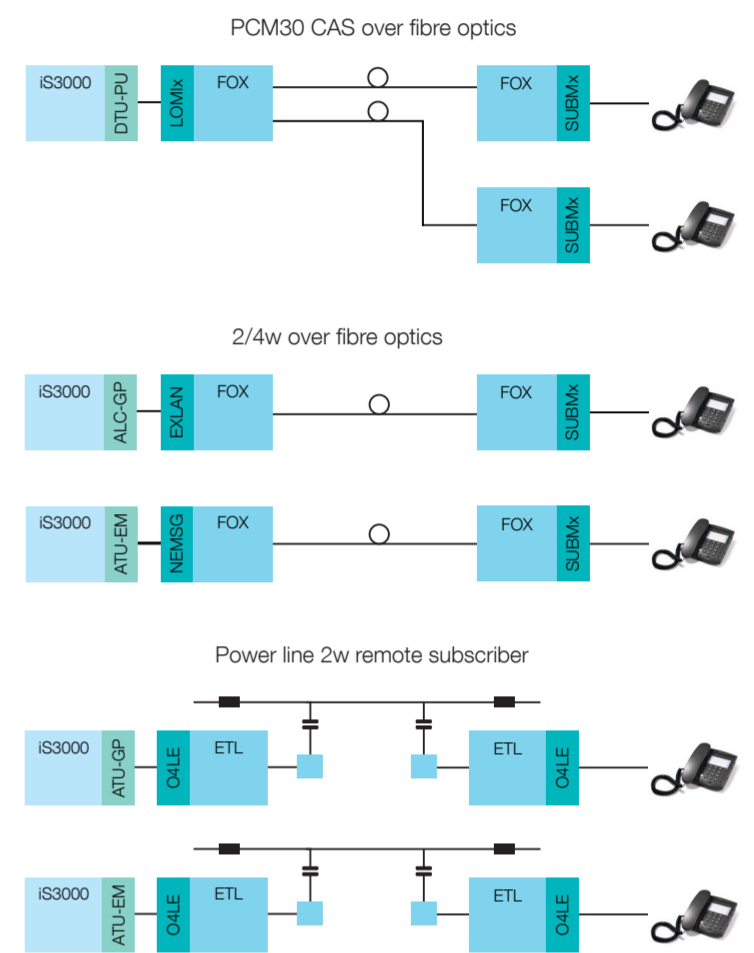
- PC based operation of telephone services
- Call transfer, hold, consultation, conferences, call forward, call logs etc.
- Search and dial from directory
- Touch screen based dispatcher
- Integration of databases
- Ethernet for CTI on CPU
- CTI/TAPT interfaces for
  - Ergoline 325/330/340
  - DECT set C9xx



### Dispatcher application



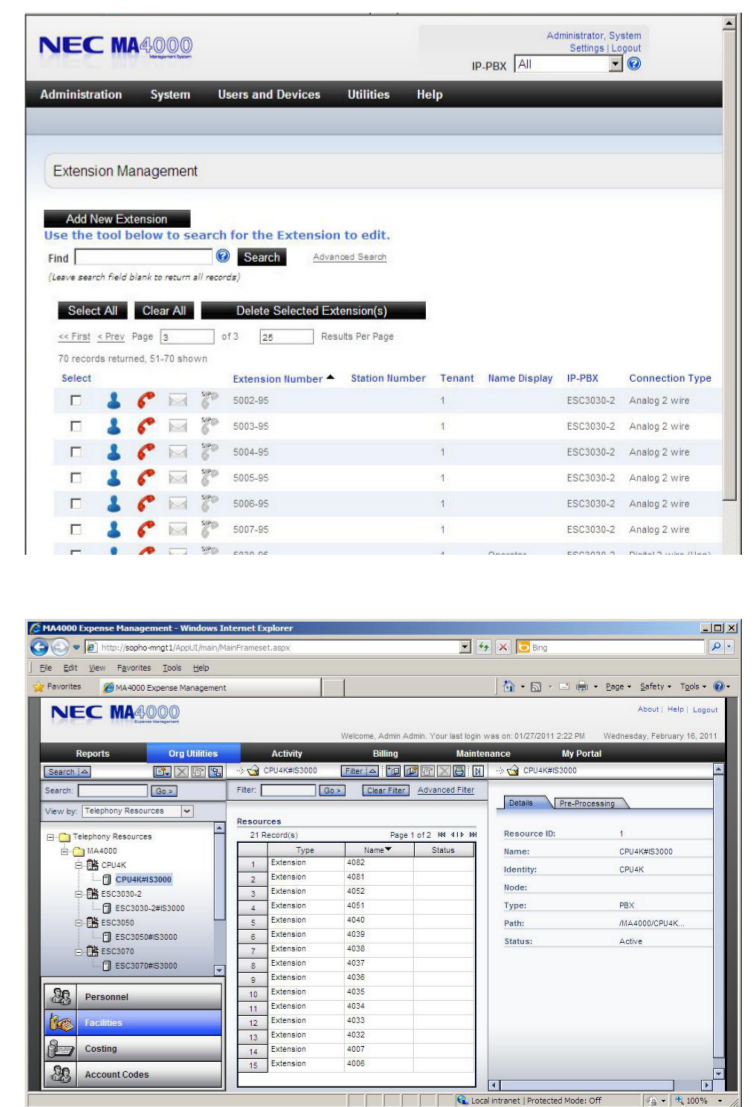
### Remote subscribers



### Complementing communication solutions

- Multiservice platform for utilities**  
The FOX-family of equipment forms an important part of ABB's comprehensive range of Utility Communications. As a turnkey provider, ABB has answers to all kind of communication requirements. The following list summarizes the portfolio, which complements the FOX-family in a perfect way.
- Power line carrier**  
ABB's combined analogue/digital power line carrier solutions are based on the ETL500/600 product family. ETL600 reaches so far unseen transmission rates and self-adapting speed- & multiplexing features to obtain optimized transmission capacities.
- Teleprotection systems**  
ABB's NSD-family has a long tradition of stand-alone teleprotection devices. The latest generation of NSD570 provides highly reliable protection signaling over a wide choice of medias (dedicated fiber analogue/digital interfaces).
- Wireless solutions**  
Where no fibers can be installed due to missing rights of way or topographic reasons, ABB can provide microwave, VHF/UHF radio, cellular and satellite solutions, tailored to the local situation and available frequencies.
- In-plant communications**  
In-plant communications refer to the applications and technologies used internally in a substation or a power plant. It includes video, public addressing systems, local radio, access control, intruders detection and similar services. The FOX platform enables not only the integration between them but also the connection to the out-plant systems and allows the remote access, a key functionality in the modern utility.

### Management system



# iS3000 SIP@net technical data

## Main Features

- System**  
Up to 14 PBXs with 65'000 extensions  
Fully integrated high density DECT system  
Flexible management  
Free operator location  
Call centre & CTI solutions  
Automatic call distribution  
Voice mail system  
Automatic announcements, music on hold
- Maintenance**  
Windows based maintenance tool SMPC/telnet  
System configuration without operation interruption  
File management/backup on flash memory or hard disk  
Unique system software/maintenance software  
Flexible licence mechanism  
Test calls
- Networking**  
Free numbering scheme for small and large systems  
Various networking capabilities (DPNSS, QSIG)  
High inter-site traffic  
Networking on demand  
DECT roaming within the entire network
- User features**  
Digital phone sets Ergoline  
Standard features (hold, forward speed dialling, etc.)  
Priority calls, break-in, forced release  
DECT twinning fixed lines  
CTI & TAPI applications
- Upgrade iS3000 Systems:**  
**DCS255 (SW300) => iS3000**  
- replace CPU-ME/MT with CPU4000 (SIC + ISS)  
- deliver SSW810  
- check firmware/PROM on boards  
- define required licenses  
- new service & maintenance tool  
- new documentation  
- training for new system  
- replace PMC board (SW200/SW205)  
**CPU4000 (SIP@net4.3 onward for iS3000-19L)**  
CPU4000 contains Server Interface Card (SIC) or PMC combined SIC card (PMC-SIC) and In-Skin-Server (ISS).  
- 3 x LAN interfaces  
- 4 x USB interfaces  
- VGA monitor interface  
- Real time clock with back-up battery  
- 4 GB flash disk, 1 GB RAM  
- Windows embedded  
- iS3000 SIP@net system software is installed in ISS.  
- Dongle based licenses  
**CPU4000 features:**  
- Support TDM/IP 1'216 ports  
- Simple alarming (iS3000 proprietary) and SNMP agent  
- DHCP/FTP/SNTP server for IP phones  
- Remote desktop  
- Telnet PBX configuration

## Main characteristics

Recommendations	
ITU-T	G.703, G.704, G.706, G.707, G.711, G.712-G.715, T.1.430, 1.431, ITU-T Q.93x, Q.95x, K.20
European approved interfaces	Conform to the European directive
	- 91/263/EEC: - ICTR3 ISDN basis rate - ICTR4 ISDN primary rate - ICTR2/14 digital leased lines - CTR6/10 DECT
Maximum system capacity	
iS3000-19L	1'216 ports
iS3000-19E	5'000 ports
iS3000-19H	10'000 ports
iS3000 network (distributed iSPBX)	65'000 ports
Ambient conditions	
Environmental conditions	ETSI ETS-300019: Stationary use class 3.1, Storage class 1.2, Transport class 2.3
Operation	-5...45 °C / 10 %...85 % humidity / non-condensing
Storage	-25...55 °C / 10 %...85 % humidity / non-condensing
Transport	-40...70 °C / 10 %...80 % humidity / non-condensing
Mechanical dimensions / weights	
19" shelf	400x483x409 (9U)/15 kg
Typetests	
KEMA typetest	yes
Electromechanical compatibility	
Conform to the European directive	89/336/EEC: - EN55022 Class B - EN50082-1 - EN61000-3-2 - EN61000-3-3
Safety	
Conform to the European directive	73/23/EEC: - EN60950 - EN41003 (Chapter 6)
Power supply	
Voltage	-42...-60 VDC
Safety class 2	IEC 60950
Ground resistance	max. 8 Ω
Power consumption	
For each shelf	70 W (fixed)
Per analogue extension	0.7 W
Per CM/SM of iS3000-19H	180 W for CM/SM of iS3000-19H
Quality	
Quality	Standard ISO 9001 Including TickIT software certification
System mean time between (fatal) failures	
iS3000-19L	MTBF > 7.5 years
iS3000-19H	MTBF > 250 years
System availability	
iS3000-19L	99.97 %
iS3000-19H	99.999 %
iS3000-19L	
Peripheral module	1...4
Interface boards	max. 70
Non-blocking capacity	max. 1216 ports
Power consumption per shelf	100...300 W
Power consumption per system	max. 1'200 W
iS3000-19H	
Number of cabinets	1...9
Shelves per cabinet	max. 8
CCS capacity	100'000 BHCA (Busy Hour Call Attempt)
Number of CCS	4
Number of SNS	up to 6
Peripheral module	max. 31
Interface boards	max. 527
Non-blocking capacity	10'000
System backup	BIM BackupInterfaceModule
Network Size	up to 14
Power consumption per shelf	100...300 W
Power consumption per system	max. 10'000 W

## Basic modules

<b>CPU-4000 (Central Processor Unit for iS3000-19L)</b>	
Traffic capacity	45'000 BHCA (Busy Hour Call Attempt)
Interfaces	LAN, USB
<b>PSU-MLD (Power Supply Unit)</b>	
Input voltage	42...60 VDC
<b>PMC (Peripheral Module Controller)</b>	
<b>CSN-BC (Central Switching Network for iS3000-19L more than two shelves)</b>	
Capacity	1'536 x 1'536 speech channels
<b>CCS (Central Control Slice for iS3000-19H)</b>	
Modes	4/2, dual or stand-alone (single)
<b>SNS (Switching Network Slice for iS3000-19H)</b>	
Switch matrix	6'144 x 6'144 channels
<b>CIE (Communication Interface External)</b>	
Interfaces	Ethernet (connects to BIM)
<b>IAS</b>	
Integrated announcement server	System announcements Personal announcements Music on hold
<b>MOH-I (Music On Hold-Interface)</b>	
Number of interfaces	4
Interface type	analogue (CD/MP3 player)

## Digital subscriber interfaces

<b>DTX-17 or DTX-I15 (Digital Trunk eXtension ISDN)</b>	
Number of interfaces	7/15
Interface type	2B+D BRI (S0) 4w
Modes	- S0 Subscriber for Terminal Euro ISDN, 1TR6 - Tie-Line Trunk for PABX Networking - PSTN Trunk
Max. line length	600 m (0.5 mm cable)
Euro ISDN	ITU-T 1.430
Operator consoles	SV25, SV35, PC-based SV60E
<b>DLX-U15/31 (Digital Line eXtension)</b>	
Number of interfaces	15/31
Interface type	Upn 2w
Modes	1B, 1 x 64 kBit/s channel 2B, 2 x 64 kBit/s channel
Max. line length	1 km (0.5 mm cable)
<b>DLX-L15 (Digital Line eXtension Long line)</b>	
Number of interfaces	15
Interface type	Uk0 (2w) with 2B1Q to PNT-L
Max. line length	5.5 km (0.5 mm cable)
<b>PNT-L (Private Network Terminator)</b>	
Number of interfaces	1 x S0, 1 x Uk0
Interface type	S0 to terminals, Uk0 with 2B1Q to DLX-L15

## Analogue subscriber interface

<b>ALC-16/32 (Analogue Line Circuit general protected)</b>	
Number of interfaces	16/32
Interface type	2 wire subscriber
Impedance	600 Ω
ITU-T coding	A-law acc. G.711
Distance of subscriber line	6 km (0.5 mm cable)
Max. line current	35 mA
Power supplies	+5 VDC, -5 VDC, -48 VDC, 75 VAC/25 Hz
Overvoltage protection	ITU-T K.20
EMC	EN 50082-1, EN55022
Safety	EN 60950
Environment	EN 300 019
Channel bandwidth	300...3'400 Hz
MTBF	> 12 years

## Digital trunk interface

<b>DTU-G/DPNSS (Digital Trunk Unit with DPNSS Protocol)</b>	
Number of interfaces	1 with 30 channels
Interface type	DPNSS; E1 G.704
<b>DTU-G/ETSI (Digital Trunk Unit with ISDN or QSIG protocol)</b>	
Number of interfaces	1 with 30 channels
Interface type	ISDN or QSIG E1 ITU-T G.704
QSIG	ITU-T Q.93x, Q.95x (Q reference SIgnalling)
Euro ISDN	ITU-T 1.431
<b>DTU-G/CAS (Digital Trunk Unit Primary rate Universal)</b>	
Number of interfaces	1 with 30 channels
Interface type	E1 ITU-T G.704
<b>DTU-VC (Voice Compression)</b>	
Number of interfaces	3/9 (3x3 voice channels to compressed into 1x3, 64 kbits)
Interface type	G.703 or V.35
<b>LTU-F (Line Termination Unit Fibre optic)</b>	
Number of interfaces	1 DTU-xx
Interface type	optical
<b>LTU-C (Line Termination Unit Copper)</b>	
Number of interfaces	1 DTU-xx
Interface type	dsl
<b>DTX-I (Digital Trunk eXtension ISDN)</b>	
Number of interfaces	7/15
Interface type	2B+D BRI (S0)
Modes	- S0 subscriber - Trunk/tie-line for PABX networking - Trunk/tie-line to PSTN using 1TR6/ISDN
Max. line length	600 m (0.5 mm cable)
Euro ISDN	ITU-T 1.430

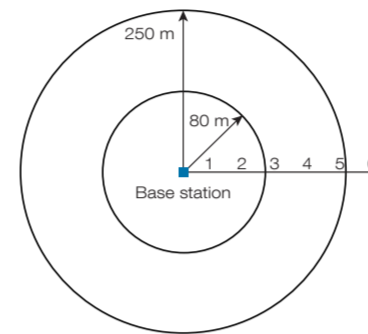
## Analogue trunk interface

<b>ATU-EM (Analogue Trunk Unit E&amp;M signalling)</b>	
Number of interfaces	4
Interface type	2- or 4w with E&M signalling
Channel bandwidth	300...3'400 Hz
Modes (per interface configurable)	E&M type 1...5 Continue signalling Wink signalling
<b>ATU-G3 (Line Trunk Unit analogue)</b>	
Number of interfaces	8
Interfaces type	2w loop-start signalling
Channel bandwidth	300...3'400 Hz
Modes (per interface configurable)	Emergency switch units Metering Polarity detection

## DECT

### Coverage and speech quality in open environment

- 1 = Excellent (ISDN telephone quality)  
2 = good (Occasionally a click)  
3 = Satisfactory (clicks, occasionally a mute)  
4 = Poor (clicks, mutes, just intelligible speech)  
5 = Very poor (unintelligible)  
6 = No speech at all



### DECT terminology

<b>DECT (Digital Enhanced Cordless Telephony)</b>	Fixed Part
FP	Portable Part
PP	Personal Wireless Telephony (North America)
PWT	Wireless Relay Station
WRS	

### DECT Air Interface

CAP	CTM Access Profile
GAP	Generic Access Profile
GIP	GSM/DECT Interworking Profile
IAP	ISDN Access Profile
MC	Multi Carrier
PAP	Public Access Profile
RAP	Radio Local Loop Access Profile
TDD	Time Division Duplex
TDMA	Time Division Multiple Access

### iS3000 Implementation

Frequency range	1'880 - 1'900 Mhz
Transmission power	10 mW average
Simultaneous calls per RFP	12
Seamless hand over	
Encryption of voice data	
Data transfer rate	< 552 kb/s
Radio standard	GAP

## DECT mobile interfaces

<b>General</b>	
Integration level	Full integrated into iS3000
Max. number of base stations	256
Max. number of simultaneous calls	960
Multi-site mobility	With PARI/SARI (Primary/secondary access rights identifier)

### DCC 8 (Dect Cluster Controller)

Number of base station interfaces	8
Interface type	E1/G.703 to Radio Fixed Part
Number of speech channels	30
Number of assigned phone numbers Up to 512 (concentration mode)	
Remote powering line length	Up to 2'000 m

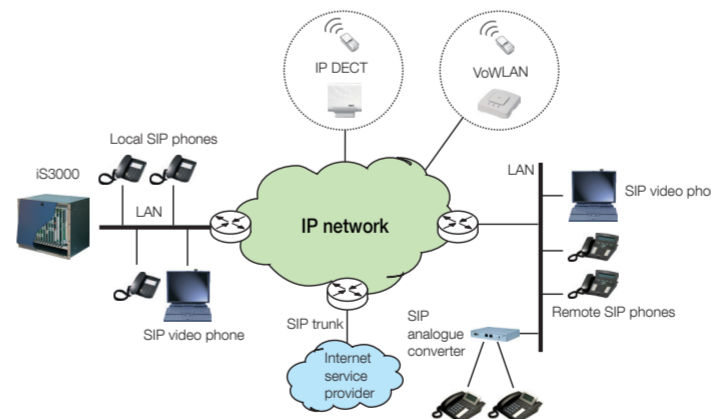
### B706 / 712

Number of radio channels	6/12 channels
Interface type	Radio: GAP (General Access Profile) Cable: E1 G.703 Power: 5 VDC
Typical radio coverage radius	Confined offices: 20 - 50 m Open area: up to 300 m - Outdoor housing - Directional antenna - Local power supply

## VoIP solution

- Hybrid TDM/IP PBX or VoIP call server
- Futureproof, open standards-based solutions
- SIP extension+ (Standard SIP + iS3000 features)
- SIP peer to peer connection
- Video phone (H.264)
- SIP trunk
- Common Channel Interoffice Signaling (CCIS) IP trunking inter iS3000 PBX
- IP DECT
- VoWLAN
- VoIP CODEC (G.711, G.729)
- Bandwidth usage control
- Fax over IP (T.38)
- Survivability (IP endpoint multiple registry)

### VoIP solution



## Auxiliary modules

<b>ATU-PA (Analogue Trunk Unit - Private Attachment (for paging equipment))</b>	
Number of interfaces	2
Interface type	Paging (radio searching system)
Signalling standard	ESPA (European Selective Paging Association)
<b>IAS (Integrated Announcement Server)</b>	
Number of connections	14/30
Number of voice messages	255
Message types	- for incoming trunks - for ACD - music on hold
Total message time	31...1591 seconds
<b>IAS-A (Integrated Announcement Server - Autonomous)</b>	
Number of connections	14/30
Number of voice messages	255
Message types	- personal announcement - music on hold
Total message time	31...1591 seconds

## Element manager

### Management system MA4000

- Server - client web based IT structure
- Windows/MS SQL platform
- One single license mechanism (LMS)
- Centralized authentication

### System management

- Simple-to-use, wizard-based web interface for extension feature configurations
- Range programming
- SIP terminal management
- Scheduled PBX synchronization and backup
- Alarm notification client (screen pop-up or e-mail)
- Management for up to 150'000 extensions
- Organization hierarchy

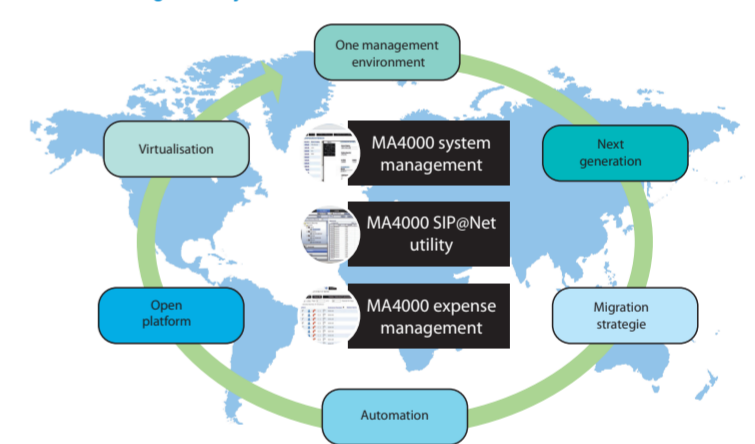
### Expense management

- Database synchronization from MA4000 system management
- Budget management
- Regular calendar and fiscal year support
- User defined costing plan and pricing plan rules
- Extensive report facility

### SIP@Net Utility

- Traditional maintenance tools
- Announcement Manager (AMM)
- Operational Management (OMM)
- DECT manager
- iSPBX file manager
- Web access based MS terminal server
- Access PBX via IP or V.24

### MA4000 management system



For more information please contact:

### ABB Switzerland Ltd Power Systems

Brown Boveri Strasse 6  
5400 Baden, Switzerland  
Phone: +41 58 589 37 35  
or +41 844 845 845 (Call Center)  
Fax: +41 58 585 16 88  
E-Mail: utilitycommunications@ch.abb.com

www.abb.com/utilitycommunications