

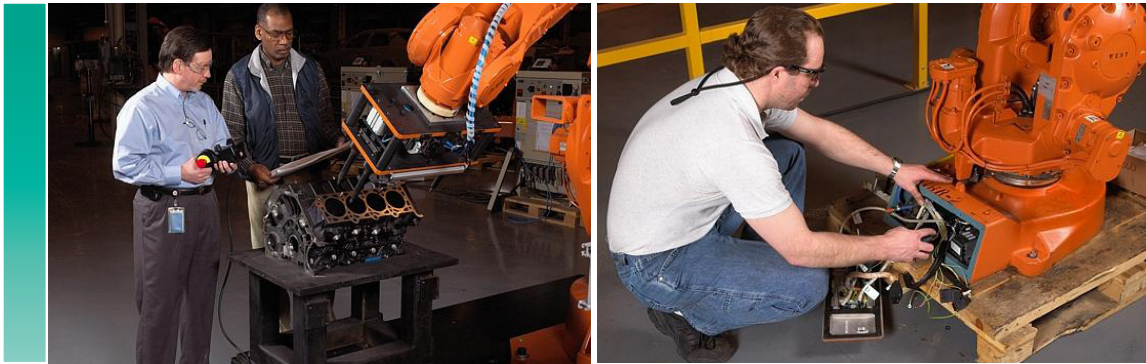


Standard Service Agreement

FIELD SERVICE OPERATIONS

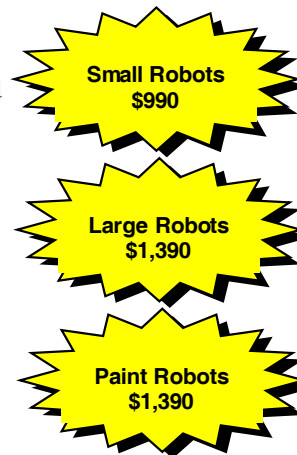
ABB's Standard Service Agreement provides Preventive Maintenance (PM) Services for your robot and controller to keep it in top operating condition and help you meet your demanding production schedules. PM Services are provided annually by a certified ABB Field Service Engineer. PM tasks are completed according to schedule and all work and findings are documented in a comprehensive PM report. Repair work identified during the PM service visit, and typically performed during a follow up visit, receives a discount on parts and labor.

To order a Standard Service Agreement, call your service representative or our 24-Hour Customer Support Center at **1-800-HELP 365, press 1, 1.**



■ Preventive Maintenance Service

- Inspection of robot and controller.
- Replacement of consumables, i.e. oils, lubricants, filters, and bulbs. Batteries, if required, are replaced for an extra fee.
- Review and testing of all software for proper functioning
- Software is backed up on to electronic media.
- Thorough cleaning of all robot system equipment.
- Comprehensive PM inspection report
(Recommended repairs are offered at a discount)
- Priority customer status
- \$500 After hours callout fee waived for service calls
- Travel & expenses invoiced at actual + 10%



■ Terms

- ABB Terms and Conditions ABBGTC-073101 apply.
- Length of the agreement is for one year.
- Quantity discounts available.
- Travel & expenses invoiced at actual + 10% admin fee (not to exceed \$100)
- Peripheral equipment is not included in this agreement, however, may be added for an extra fee.
- **Small robots** - IRB 140, 1400 1600, 2400, 260, 340, 3400 and 4400
- **Large robots** - IRB 640, 6400, 660, 6600, and 7600
- **Paint robots** - IRB 540, 58, 580, 5400, 5402, 5403, 5404, 5600, 5610 and 5640
- *Vintage model robots with S3 and C5.3 controllers are quoted on an individual basis. These include the IRB 2000, 3000, 3200, 6000, 510, and 5000 robots.*