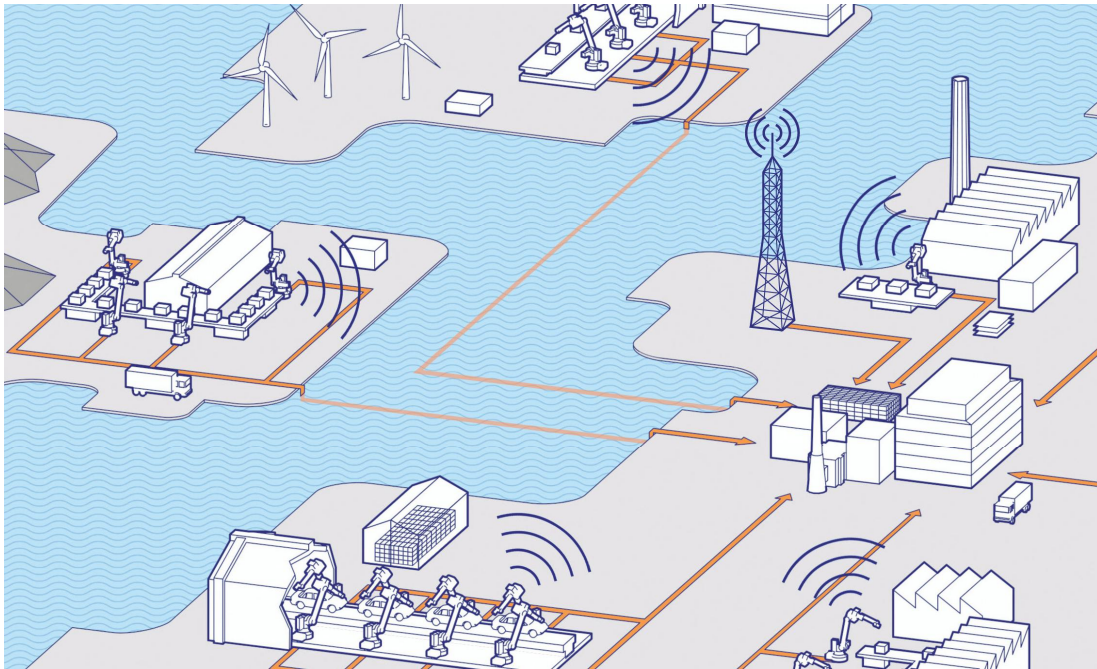


Remote Service Information



Dear Customer,

Thank you for choosing ABB Robotics and for your decision to connect your robot to Remote Service!

Remote Service Technology

Your robot is equipped with Remote Service technology from ABB. This technology allows you to check the status of your robot via ABB.com 24/7 from anywhere in the world. You can also permit ABB to monitor the condition of your robot in case of an event or based on a planned schedule. This remote connectivity allows immediate response and support from ABB which in turn will help you maximize your robot uptime. With Remote Service you can also schedule your own program back-ups, download documentation and pull out condition and other service reports.

Remote Service Connectivity

Your robot contains Remote Service equipment which can be connected to the ABB Remote Service Diagnosis Server via the Internet or pre-paid wireless modem. The Remote Service equipment has been preinstalled in your robot controller and is powered up automatically.

PLEASE NOTE! Access and transmission of data is not possible until you activate your Remote Service.

How to Activate your Remote Service

1. Connect enclosed antenna with the Remote Service box OR insert a standard Internet cable in the designated socket on the remote service box (mounted in the robot controller unit)
2. Contact your local ABB Service Center to receive further instructions on how to activate your Remote Service and to get your access password to MyRobot.

How to find your local ABB contact:

- Visit www.abb.com/robotics
- Select your country (press OK)
- Select your preferred language (press OK)
- Click on Service & Support and find the contact details to your local ABB contact
- Call or email your local ABB contact who will help you with your access password for MyRobot and further instructions on how to activate your Remote Service



PLEASE NOTE!

During the warranty period of your robot the connectivity and services are pre-paid. The sooner you activate your account the sooner you can enjoy the benefits of Remote Service!

We hope that you will be satisfied with your Remote Service!

Best Regards,

ABB Robotics Service Team