

ABB parts maintenance, repair and overhaul (MRO) program

Eliminate the risks of third party repair programs

Problem

- Diminished capacity to repair parts in-house
- Uncertainty over what can – and cannot – be repaired
- Third-party repair of ABB parts are not under warranty and not guaranteed reliable
- OEM pricing for “urgent” repairs is expensive
- Unavailable spare parts and poorly performing parts cause production shutdowns
- Confusion over which parts can be reliably repaired by a third party shop



Solution

The Benefits:

- Single-source, single-contact for all parts MRO topics
- Structured management program for spare and repair parts
- Savings on repair orders
- Credible budget for everything related to MRO for automation parts
- ABB, OEM standard 1-year warranty for repaired parts
- Warranty management program for inventoried spare parts
- Consistent material handling and faster parts return processing
- Historical parts usage to identify potential equipment issues

Here's what makes the difference:

- A single point of contact with a trusted, established OEM gives you complete assurance that the maintenance, repair and overhaul program managed by ABB will help you to keep your processes running 24/7
- An ABB managed MRO program ensures that spare parts are ready to be put into service and under warranty, and that repairs are done quickly and efficiently. And, repairs are guaranteed by ABB's global technology and expertise
- ABB tracks part failures to find common failure modes, then fixes problems at their source

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