



# ABB SolutionsBank

## Configuring Your AutoNotification Profile



## SolutionsBank User Help

Rev. D

January 2012

# Configuring Your AutoNotification Profile

## ABB SolutionsBank AutoNotification Feature

In order to stay current with the latest publications, our users have an option of configuring and using the AutoNotification function to be informed about specific products and/or document types via E-mail. To sign-up for AutoNotification service, log into SolutionsBank, and select AutoNotification from the main menu:

The screenshot shows the ABB SolutionsBank Home page. The left sidebar menu is expanded, and 'AutoNotification' is highlighted with a black arrow. The main content area includes a survey invitation, 'Most Common Downloads' (listing items like 'Weight Profiler Release EWP140.0 for Ethernet MPRC board'), 'Popular Technical Documents' (listing items like 'ABB University North America - 2010 Training Schedule'), and a 'SolutionsBank Search' box. The top navigation bar includes 'Home', 'About ABB', 'Products and services', 'News center', 'Careers', 'Investor center', and 'My ABB'. The top right corner shows 'Sitemap', 'Logout', and 'ABB Customer (Profile)'.

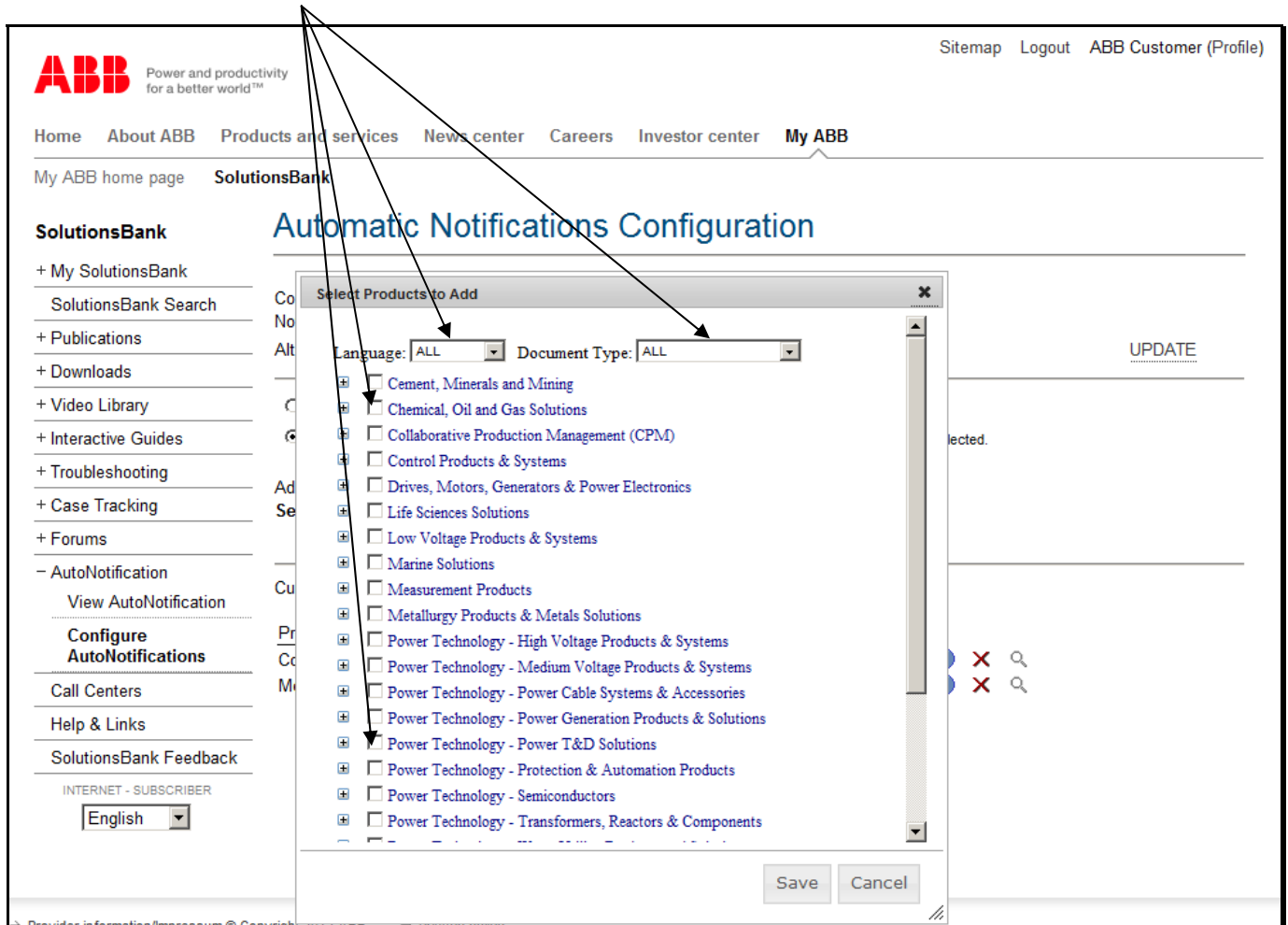
Select "Configure Notifications" from the sub-menu:

The screenshot shows the 'Automatic Notifications Configuration' page. The left sidebar menu is expanded, and 'Configure AutoNotifications' is highlighted with a black arrow. The main content area includes a 'Configure Notifications' section with an 'Alternate E-Mail' field and an 'UPDATE' button. Below this are two radio buttons for notification preferences: 'Yes, I want to receive ABB newsletters with special product promotions and event information.' and 'No, I only want to receive ABB SolutionsBank AutoNotification messages for products and services I selected.' (which is selected). There is also an 'Add Notification' section with a link to 'Select the products that you want to be notified about by clicking here.' and a 'Current Configuration' table.

Product	Document Type	Language			
Control Products & Systems	All	All	⏸	✖	🔍
Measurement Products	All	All	⏸	✖	🔍

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Next step - please select the products, document type and document's language you would like to be notified as soon as new information becomes available in SolutionsBank. The higher is the selected level (i.e. Product Group vs. Product Sub-Family, or All Documents vs. Downloads), the wider the scope of your AutoNotification e-mail messages will be.



The default ABB product documentation language is English, but some documents are released in several languages. If you set your language selection to "ALL", you may be receiving notifications about non-English versions of the documents as well.

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Click the "SAVE" button to add selected entries into the AutoNotification profile and review your AutoNotification configuration. Use the "Alternate E-Mail" address setting for sending copies of your AutoNotification messages to another E-mail box. Enter the additional E-mail address into the field and click UPDATE.

**SolutionsBank**

- + My SolutionsBank
- SolutionsBank Search
- + Publications
- + Downloads
- + Video Library
- + Interactive Guides
- + Troubleshooting
- + Case Tracking
- + Forums
- AutoNotification
  - View AutoNotification
  - Configure AutoNotifications**
  - Call Centers
  - Help & Links
  - SolutionsBank Feedback

### Automatic Notifications Configuration

Configure Notifications  
Notifications will be sent to `abb.customer@hotmail.com`

Alternate E-Mail:  [UPDATE](#)

Yes, I want to receive ABB newsletters with special product promotions and event information.  
 No, I only want to receive ABB SolutionsBank AutoNotification messages for products and services I selected.

Add Notification  
Select the products that you want to be notified about by clicking [here](#).

Current Configuration

Product	Document Type	Language			
Control Products & Systems	All	All			
Measurement Products	All	All			
Pulp & Paper Solutions	All	All			
Robotics, Automotive and Manufacturing Products	All	All			

This configuration will send automatic daily E-mail messages about any document or file published for the selected products within last 24 hours. No messages will be sent if no updates are detected by the system. For certain product groups (i.e. "Control Products and Systems") this configuration may produce very long lists of documents and file updates – sometimes listing several hundred documents and files in a single E-mail message, making it very difficult to use. Therefore, it is recommended to narrow down the list of products and document types you want to be notified about.

NOTE: The system only records the history of AN messages sent to you. Thus, adding a new product to user's AN profile will not show any AN messages sent in the past for this product, since there was no recorded history of messages sent to the user about this product. Instead, it will start sending notifications and keeping those records only AFTER the new products are added to the user's profile.

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When you receive an AutoNotification message, it will list all the latest documents and updates published in the last 24 hours, sorted by Product Group and Document Type – as shown in the example below:

```
Dear SolutionsBank User,

ABB SolutionsBank is pleased to announce the release of the following new
technical documents in our online technical document library that matched
your preferences.

The following sections from Your AutoNotification Products contain new
documents:

CONTROL PRODUCTS AND SYSTEMS

CHANGE NOTICES
  Title: Calculation error by using Defa...
  Title: Calculation error by using Default Profibus DTM

DOWNLOADS
  Title: CI801 firmware 1.1/0 for upgrade
  Title: CI840 firmware 3.2/0 for upgrade
  Title: Process Portal B2.0 Service Pack 1 Software
  Title: WindowsServer2003-KB900822-x86-ENU

RELEASE NOTICES
  Title: Operate IT Process Portal B Version B2.0/1 Release Notes

FIELD ALERTS
  Title: 800xA, Operations, the Ctrl+P accelerator key to print a hardcopy of

MANUALS
  Title: LD 800HSE - FF Linking Device, User Instructions, Version 2.1

ROBOTICS, AUTOMOTIVE & MANUFACTURING PRODUCTS

GENERAL INFORMATION
  Title: Asia-Pacific Die-Casting 2005

INSTRUCTIONS
  Title: RSI 10125 - 1 - Prio C - Absolute Accuracy on IRC 5, RW 5.06.00

MANUALS
  Title: Installation/Maintenance IRBT 6002S/4002S M00
  Title: Installation/Maintenance IRBT 6002S/4002S M99
  Title: Installation/Maintenance IRFT 6002S/4002S M00
  Title: Installation/Maintenance IRFT 6002S/4002S M99
  Title: Installation/Maintenance IRFT 6002S/4002S M99A

SPECIFICATIONS
  Title: Documentation utilisateur du robot S4Cplus/IRC5, M2000 - French
  Title: Documentazione dei robot S4Cplus/IRC5, M2000 - Italian
  Title: High Pressure Die Casting: Complete solutions are Stilexo's business
```

# Configuring Your AutoNotification Profile

The AutoNotification messages also include an URL link to the SolutionsBank server. After you click on the link, you will be re-directed to the "View Notifications" page. You can also open and use the "View Notifications" screen at any time, and specify the starting date you would like to see documents and files published for products specified in your AutoNotification profile:

**ABB** Power and productivity for a better world™

Sitemap Logout ABB Customer (Profile)

Home About ABB Products and services News center Careers Investor center My ABB

My ABB home page SolutionsBank

### SolutionsBank

- + My SolutionsBank
- SolutionsBank Search
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- + Case Tracking
- + Forums
- AutoNotification
  - View AutoNotification**
  - Configure AutoNotifications
- Call Centers
- Help & Links
- SolutionsBank Feedback

INTERNET - SUBSCRIBER  
English

## View Notifications

Notifications sent to you since:

January 2012						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
25	26	27	28	29	30	31
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

**DOWNLOAD**  
DataManager Data Analysis Software version 6.3.6 for Excel 2000, 2002, 2003 & XP (2012-01-23)

**FIELD ALERT**  
800xA Core 4.0, Base 5.0, 5.1 - Alarm Manager restarts have been observed in a system using Alarm Hiding (2012-01-23)

**RELEASE INFO**  
800xA I/O S900 CI920 FW1.4 SA910 Life Cycle Announcement (2012-01-23)  
800xA IO S900 CI920 BP910S CB220 SA911 Life Cycle Pre-Announcement (2012-01-23)  
Freelance V9.2 SP1 System Daily Verification of McAfee Symantec Validation Status (2012-01-23)

**SPECIFICATION**  
Training Courses - 2012 (2012-01-23)  
PC2000 and VistaNET Technician Training Z460 (2012-01-23)  
Advance Optima Analyser Technician Training Z459 (2012-01-23)  
Advance Optima Analyser Operator Training Z458 (2012-01-23)  
ABB NGC8206 Technician Training Z457 (2012-01-23)  
Symphony Plus ICI800 Ethernet CIU Datasheet (2012-01-23)  
Symphony Plus ICI800 Ethernet CIU Datasheet (2012-01-23)  
S+ Control: BRC410 Datasheet (2012-01-23)  
S+ Control: BRC410 Datasheet (2012-01-23)  
ACF-NT Technician Training Z455 (2012-01-23)  
ACF-NT Operator Training Z454 (2012-01-23)  
Zirconia Oxygen Analyser Technician Training Z453 (2012-01-23)  
Water Analyser Technician Training (Aztec and Navigator 600) Z452 (2012-01-23)  
Water Analyser Operator Training (Aztec and Navigator 600) Z451 (2012-01-23)

NOTE: A set of online Video Demos is available for ABB SolutionsBank Users in the Help & Links section – please follow this URL link: <http://solutionsbank.abb.com/SLH/SBLinks.aspx>